

NURSDOC

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THIS POLICY IS FOR:	Staff including Agency Workers (temporary workers), Commissioners and Service Users

MANAGING RISK ACROSS THE ORGANISATION

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MANAGING RISK ACROSS THE ORGANISATION

THE PURPOSE OF THIS POLICY

To provide guidance to temporary workers in dealing with managing risk across the organisation.

MANAGING RISK ACROSS THE ORGANISATION

Nursdoc has a consistent approach to the management of risk and undertakes ongoing health checks to assess the status of risk management within the organisation.

Nursdoc in particular has looked in detail at the risk element of our Temporary Workers and has put in place business processes to minimize risk to both the Temporary Worker and our Service Users.

THESE ARE AS FOLLOWS:

STRATEGIC

Nursdoc operates in the healthcare arena in the supply of qualified and unqualified health professionals on a Temporary basis. Nursdoc has over 25 years combined experience in this field and has ensured that an environment of continual improvement exists throughout the Employment Business. It is the aim of Nursdoc that errors are analysed, lessons learnt and improvements put in place.

OPERATIONAL

Nursdoc employs an experienced management team, who is multidisciplined and include registered nurses. This ensures that there are sufficient individuals who are able to ensure that the needs of our Temporary Workers and Service Users are met and that decisions can be made quickly.

FINANCIAL


Nursdoc aims to deliver a high quality service to our Service Users and to ensure that we remunerate our Temporary Workers on a weekly basis. Nursdoc is financially robust and has taken measures to ensure that funds are always available for the smooth operation of Nursdoc and that adequate insurance is in place.

COMPLIANCE

Nursdoc conducts detailed compliance checks on each Temporary Worker as part of its initial vetting process and annually to ensure ongoing compliance. The qualifications of each worker are thoroughly checked, their occupational health record is analysed by an Occupational Health Professional to minimize the risk of transfer of disease to Service Users. The Temporary must complete all relevant health & safety training prior to being placed, to ensure that they are fully equipped for the assignment they are likely to undertake. Our consultants are trained to ensure that appropriate placement of Temporary Workers occurs at all times. Nursdoc is subject to inspection of its processes and complaints by external organisations but also operates an internal auditing system, which includes the ongoing audit of our Temporary Workers and their compliance, an audit of our booking requests and subsequent supply, our billing and payment processes as well as ongoing review of all policies to ensure that they are fit for purpose.

ENVIRONMENT

Nursdoc is keen to ensure that damage is not done by the business to the environment and therefore has active policies in place to ensure that in the course of our work our activities do not harm the environment, this would include the disposal and purchase of environmentally friendly products.

COMPLETED DATE:	11.03.2026
SIGN OFF DATE:	11.03.2026
REVIEW DATE:	11.03.2027
SIGNED:	 Marc Stiff – Group Managing Director